

NO SURPRISES ACT NATIONAL SUMMIT: ADDRESSING GFE AND AEOB ISSUES

NOVEMBER 16, 2021
10:00AM - 5:00PM
ON ZOOM

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EVENT AGENDA

Subject to Change All Times Eastern

10:00am-
10:15am

Welcome, Overview

Charles Stellar, President and CEO, WEDI

Robert Tennant, Vice President, Federal Affairs, WEDI

Thomas Mort, Product Line Manager, Eligibility & Benefits, Availity

10:15am-
12:30pm

Workflow Issues

Facilitators:

Ferris Taylor, Executive Director, Healthcare Executive Group

Stanley Nachimson, Principal, Nachimson Advisors

Matthew Albright, Chief Legislative Affairs Officer, Zelis Payments

Beth Davis, Senior Manager, Allscripts Payerpath

John Kelly, Principal Business Advisor, Edifecs

Thomas Mort, Product Line Manager, Eligibility & Benefits, Availity

Viet Nguyen, MD, Technical Director, HL7 Da Vinci Project

Terrence Cunningham, Director Administrative Simplification Policy, American Hospital Association

Vanessa Candelora, Project Manager, HL7 Da Vinci Project, Senior Consultant, Point-of-Care Partners

Heather McComas, Director, Administrative Simplification Initiatives, American Medical Association

Emily Carroll, Senior Legislative Attorney, American Medical Association

Robert Tennant, Vice President, Federal Affairs, WEDI

GFE prior to scheduled service?

- Initiation of the GFE process-for all scheduled services, or just at the request of the patient
- How will multiple services/providers be handled
- Role of "convening" providers/facilities
- GFE and the uninsured/not submitting claim to payer
- How will CPT/ICD codes be identified prior to service
- Unpredictability and wide variation of potential services
- Plan workflow-communication issues regarding insufficient data from provider/facility
- Plan workflow- AEOB to be based on actual processing or prior experience?
- How will the AEOB be handled when multiple plan products (secondary insurance) are involved
- Plan workflow-communicating the AEOB to consumer
- Should the AEOB information sent back to the provider be different from that sent to the consumer

- What is most useful info for the consumer vs the provider

12:30pm-
1:00pm Demo from Availity
Thomas Mort, Product Line Manager, Eligibility & Benefits, Availity

1:00pm-
3:00pm *Technical Specifications*
Facilitators:
Ed Hafner, AVP, Payer Strategy, Change Healthcare
Erin Weber, Director, CAQH CORE
Terrence Cunningham, Director Administrative Simplification Policy, American Hospital Association
John Kelly, Principal Business Advisor, Edifecs
Viet Nguyen, MD, Technical Director, HL7 Da Vinci Project
Stanley Nachimson, Principal, Nachimson Advisors
Matthew Albright, Chief Legislative Affairs Officer, Zelis Payments
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Thomas Mort, Product Line Manager, Eligibility & Benefits, Availity
Vanessa Candelora, Project Manager, HL7 Da Vinci Project, Senior Consultant, Point-of-Care Partners
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Emily Carroll, Senior Legislative Attorney, American Medical Association
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- Contents of the GFE (insured/uninsured)
- Transmission of the GFE from provider to payer (CPT/ICD)
- Transmission of message from payer to provider regarding missing, incomplete, or inaccurate information (FHIR, X12)
- Transmission of the AEOB to the consumer
- Transmission of the AEOB to provider/facility

3:00pm-
4:30pm *Implementation Issues*
Stanley Nachimson, Principal, Nachimson Advisors
Matthew Albright, Chief Legislative Affairs Officer, Zelis Payments
Terrence Cunningham, Director Administrative Simplification Policy, American Hospital Association
Beth Davis, Senior Manager, Allscripts Payerpath
John Kelly, Principal Business Advisor, Edifecs
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Thomas Mort, Product Line Manager, Eligibility & Benefits, Availity
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- Staging issues (what can be done, and when)
- Can providers/plans offer a reduced level of information to start (i.e., in vs out of network charges)?
- Implementation glidepath once a standard(s) is identified
- Enforcement

- Industry education

4:30pm – *Summation, Next Steps*
4:55pm

4:55pm – *Close Out*
5:00pm **Charles Stellar**, President and CEO, WEDI

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