WEDI 2022 Summer Forum
AUGUST 2-3, 2022
ADA CONFERENCE CENTER, CHICAGO, IL

Tuesday, August 2, 2022

Addressing and Improving Data Exchange through the Implementation of the No Surprises Act

8:30am – 9:15am Continental Breakfast

9:15am- 9:30am Forum Welcome
Charles Stellar, President and CEO, WEDI
Robert Tennant, Vice President, Federal Affairs, WEDI
Nancy Spector, Chair, WEDI, Coding and HIT
Advocacy Director, American Medical Association

9:30am – 10:00am Opening Session; Overview of Key Points and
Considerations of the No Surprises Act
Michael Kolber, Partner, Manatt Health

We welcome Mr. Kolber, who will offer an overview/level set (the "blocking and tackling") of the No Surprises Act; where we are in terms of current guidance and provisions and what we could expect in the near future. What are the challenges providers and payers may face and how will they implement?

10:00am – 10:45am Guidance Overview, Industry Survey Walk Thru
WEDI No Surprises Act Task Group
Beth Davis, AllScripts Payerpath
Terry Cunningham, American Hospital Association

The purpose of the No Surprises Act Task Group is to review the legislative and regulatory requirements of the federal No Surprises Act (Title I, Division BB, Consolidated Appropriations Act of 2021) and 1) identify education, work product, and advisory needs and 2) collaborate with the appropriate existing WEDI committees, workgroups and sub workgroups on development of work products; and 3) Collaborate with outside groups as needed.

The task group will offer updates on their work, insight on their recently concluded survey, and discuss their findings and research related to the business processes for the Good Faith Estimate (GFE)

10:45am – 11:45am   Beyond Compliance; Provider Directory Updates
                                     Jennifer Blumental, Co-Founder, OneRecord
                                     Imran Qureshi, CIO, Chief Data Science Officer, b.Well
                                     Vanessa Candelora, Da Vinci Project PMO, Patient
                                     Cost Transparency Co-Lead; Senior Consultant, Point-
                                     Of-Care Partners

                                     Moderated by Stephen Konya, Senior Advisor to the
                                     Deputy National Coordinator for Health IT (ONC) and
                                     Innovation Portfolio Lead

The expert panel discusses the "future of Provider Data" going beyond headaches of compliance/challenges for Payers and Providers. What are they witnessing regarding getting the data accurate and enhanced to be able to create real value for patients and consumers? What are their current challenges, and what are the emerging roles that API's and apps can play in solving headaches associated with maintaining and enhancing data supplied by payers and providers.

11:45am – 12:30pm   Lunch and Networking

12:30pm – 1:15pm   Challenges and Best Practices in NSA Implementation

                                     Saugata Chatterjee, Sr Director, Business Solutions,
                                     HCSC
                                     Puneet Sarup, Enterprise Architect, IT, Claims
                                     Processes, HCSC
                                     Suzanne Lestina, Executive Director, Access and
                                     Revenue Integrity, University of Chicago
                                     David Di Loreto, MD, Principal, Sg2

We welcome payer and provider representatives to walk the audience through the lessons learned in implementing NSA elements into their day-to-day operations.

1:15pm – 2:00pm   No Surprises Act – Managing Data Strategically
The No Surprises Act (NSA) came with many new requirements for payers and providers. Some of those provisions have implications for how payers and providers share data. The Act requires providers to share advance cost estimates and estimated out-of-pocket costs for specific services with patients. Payers and their provider partners also need to make sure they have accurate provider directories so that patients aren't

"surprised" when they receive a bill for an out-of-network provider they thought was in network.

Please join speakers **Lynda Rowe, Sr. Advisor Value-based Markets at InterSystems** and **Vanessa Candelora, Sr. Consultant at Point-of-Care Partners** for a talk about challenges with and solutions for managing your disparate data to meet the requirements of this new rule. Learn how the HL7 Da Vinci project is tackling some aspects of the NSA. Understand how to strategically manage your data, not only within your own organization but also as you share that information with your partners.

An Educational Session sponsored by   **InterSystems®**
Creative data technology

2:00pm – 2:30pm	Networking Break
2:30pm – 2:45pm	Introduction to GFE Use Case Exercise WEDI No Surprises Act Task Group
2:45pm – 3:45pm	Use Case Small Group Discussion & Exercise 1

We break our in-person audience into small groups and challenge them to review use cases developed by WEDI's Claims Workgroup to discuss the business process that would result in a GFE. We welcome suggestions and solutions on the real-life challenges encountered in the exercise.

3:45pm – 4:45pm	Use Case Small Group Discussion & Exercise 2

We break our in-person audience into small groups and challenge them to review use cases developed by WEDI's Claims Workgroup to discuss the business process that would result in a GFE. We welcome suggestions and solutions on the real-life challenges encountered in the exercise.

4:45pm – 5:30pm	Summation, Report-Out, Next Steps

Each group will report on how their group identified possible challenges and any solutions they might have discussed.

Wednesday, August 3, 2022
Identifying Your Key Data Exchange Business Issues and
Discussing the Technology to Solve Them

9:00am – 9:30am	Continental Breakfast
9:15am – 9:30am	Coffee Kickoff and Welcome *Sponsored by* **westMONROE**

9:30am – 10:15am	FHIR at Scale Taskforce (FAST); What is it? Why now? How does it work? Durwin Day, Health Information Manager, HCSC

A lack of progress in interoperability and Payment Model innovation has plagued US Healthcare for a decade. The "F" in FHIR is for Fast, with the hope that we can adopt new approaches and technology development models that achieve in years what has previously taken decades.

The FHIR At Scale Taskforce (FAST) recently transitioned from ONC to HL7 to productionalize its efforts to play a fundamental role as an HL7 FHIR Accelerator Project.

FAST identifies scalability gaps associated with the new FHIR standards and uses a Tiger Team approach to accelerate the maturity and adoption curves that have heretofore hampered the roll-out of new national standards for patient information exchange.

FAST defines solutions to address current adoption barriers and identifies needed infrastructure for scalable FHIR based solutions to critical problems facing the industry.

Join us to hear speakers from FAST as they discuss its transition and their path moving forward.

10:15am – 11:00am	EDI to API; Foundational Capability or Expensive Distraction? John Kelly, Principal Business Advisor, Edifecs, Elaina McMillan, Associate Director, Edifecs

We're told FHIR APIs will transform the future of healthcare but how do we tap into that potential to solve immediate challenges with mandates like the No Surprises Act, Transparency Rules, and Patient/Member shopability requirements? What about future mandates? Are the billions of dollars of industry investment delivering tangible ROI for you and your colleagues? Let's discuss.

Session Sponsored by edifecs

11:00am – 11:45am	Directives for the Future; Data Exchange Standards and Operating Rules Updates with X12 and CORE Robert Bowman, Principal, Interoperability and Standards, CAQH Erin Weber, Vice President, CAQH CORE Cathy Sheppard, Executive Director

CAQH CORE requested a review of a set of new and updated operating rules for federal

adoption by the National Committee on Vital and Health Statistics (NCVHS). Additionally, X12 submitted the first in a series of recommendations related to advancing the version of already adopted and mandated transactions and proposing additional transactions for adoption. Hear from both organizations about their recommendations and what it means moving forward for healthcare interoperability.

11:45pm – 12:15pm	How Can appSphere Help Patients Securely Exchange Health Data with Trusted 3rd Parties Wilson Cheng, Solutions Architect, Pre-sales Engineering, Smile CDR Pechow Zheng, FHIR Sales Engineer, Smile CDR

You have a wealth of health data on your FHIR server, but with the push towards data democratization and interoperability, how can you give members the freedom of their health data without compromising security and spending resources to manage these connections?

Using appSphere and SMART on FHIR, payers (and other healthcare entities) can create and maintain a white label app directory featuring curated 3rd party applications and services that seamlessly and securely connect to your FHIR server. In this 30 minute session we will demonstrate appSphere on Smile CDR and how it makes it easy for developers to register their apps, and administrators to manage and ensure compliance of all apps on their store. In the process we will also discuss SMART on FHIR to demonstrate how only authorized and consented data is transmitted to the 3rd party.

Tech Showcase presented by **smile**CDR

12:15pm – 12:45pm	Lunch and Networking
12:45pm – 1:30pm	Transformation is Personal Ruby Raley, VP Sales, Healthcare and Life Sciences, Axway

Industry surveys show that most healthcare organizations plan to invest in digital transformation. The industry sees cloud vendors as a primary source of transformation. I think we can all agree moving to the cloud alone does not ensure improved member experiences. The No Surprises Act and other government mandates require improving the patient experience through more digital engagement including collaboration with partners delivering care. Healthcare wants to improve member experience while at the same time reduce the cost to serve. Axway proposes that API-First Thinking can both improve experience and reduce costs. In this session, I share survey results and reflect on key insights from the prior day at the WEDI Summer Forum. Then, ask "what's holding you back?"

Please join us as we reflect on the opportunities and challenges presented by regulatory mandates such as the No Surprises Act. This session is also a listening session and time will be set aside to hear your point of view – share your vision for a transformed future, ask questions and take away some new ideas.

Session Sponsored by **axway** ⟩⟩

1:30pm – 2:00pm	Reducing Administrative Burden and Improving Payer-Provider Data Exchange for Admission Authorizations Daniel Cawood, Product Manager, Interoperability Solutions and Nicholas Engelhardt, Sr. Product Owner, Interoperability Solutions, MCG

Speakers in this session will discuss a technology project that automated manual authorization submissions, optimized payer-provider data exchange, and made emergent inpatient admission authorizations fully electronic. The speakers will also explore feedback received from these early adopters and realized savings from both parties

Tech Showcase presented by ⫙**mcg**
PART OF THE
HEARST HEALTH NETWORK

2:00pm – 2:15pm	Networking Break
2:15pm – 3:45pm	Business Use Case Group Work: "Improving Prior Authorization & Increasing Transparency in Support of Claims"

In small groups, we challenge the audience to review business issues identified by WEDI and discuss how new technology and new ideas can address and hopefully solves these business cases. What are some the lessons learned from years before? What are the hurdles that have stopped the industry from being successful? What do we think is different now? What is it going to take to get over the hill and what are the key business items that need to be addressed and resourced to make 2022 and 2023 different from years before?

3:45pm – 4:00pm	Summation, Report Out, Next Steps

Thank you to our Sponsors