

NO SURPRISES ACT NATIONAL SUMMIT: ADDRESSING GFE AND AEOB ISSUES

NOVEMBER 16, 2021
10:00AM - 5:00PM
ON ZOOM



EVENT AGENDA

Subject to Change All Times Eastern

10:00am- *Welcome, Overview*

10:15am **Charles Stellar**, President and CEO, WEDI

Robert Tennant, Vice President, Federal Affairs, WEDI

10:15am- *Workflow Issues*

12:30pm Facilitators:

Ferris Taylor, Executive Director, Healthcare Executive Group

Stanley Nachimson, Principal, Nachimson Advisors

Matthew Albright, Chief Legislative Affairs Officer, Zelis Payments

Beth Davis, Senior Manager, Allscripts Payerpath

Robert Tennant, Vice President, Federal Affairs, WEDI

- GFE prior to scheduled service?
- Initiation of the GFE process-for all scheduled services, or just at the request of the patient
- How will multiple services/providers be handled
- Role of "convening" providers/facilities
- GFE and the uninsured/not submitting claim to payer
- How will CPT/ICD codes be identified prior to service
- Unpredictability and wide variation of potential services
- Plan workflow-communication issues regarding insufficient data from provider/facility
- Plan workflow- AEOB to be based on actual processing or prior experience?
- How will the AEOB be handled when multiple plan products (secondary insurance) are involved
- Plan workflow-communicating the AEOB to consumer
- Should the AEOB information sent back to the provider be different from that sent to the consumer
- What is most useful info for the consumer vs the provider

12:30pm- *Stretch Break*

1:00pm

1:00pm- *Technical Specifications*

3:00pm Facilitators:

Ed Hafner, AVP, Payer Strategy, Change Healthcare

Erin Weber, Director, CORE, CAQH

Taha Anjarwalla, Senior Manager, CAQH

Stanley Nachimson, Principal, Nachimson Advisors

Matthew Albright, Chief Legislative Affairs Officer, Zelis Payments

Beth Davis, Senior Manager, Allscripts Payerpath

Robert Tennant, Vice President, Federal Affairs, WEDI

- Contents of the GFE (insured/uninsured)
- Transmission of the GFE from provider to payer (CPT/ICD)
- Transmission of message from payer to provider regarding missing, incomplete, or inaccurate information (FHIR, X12)
- Transmission of the AEOB to the consumer
- Transmission of the AEOB to provider/facility

3:00pm-

Implementation Issues

4:30pm

Alison Armstrong, Director, Public Policy, Anthem

Stanley Nachimson, Principal, Nachimson Advisors

Matthew Albright, Chief Legislative Affairs Officer, Zelis Payments

Beth Davis, Senior Manager, Allscripts Payerpath

Robert Tennant, Vice President, Federal Affairs, WEDI

- Staging issues (what can be done, and when)
- Can providers/plans offer a reduced level of information to start (i.e., in vs out of network charges)?
- Implementation glidepath once a standard(s) is identified
- Enforcement
- Industry education

4:30pm –

Summation, Next Steps

4:55pm

4:55pm –

Close Out

5:00pm

Charles Stellar, President and CEO, WEDI